

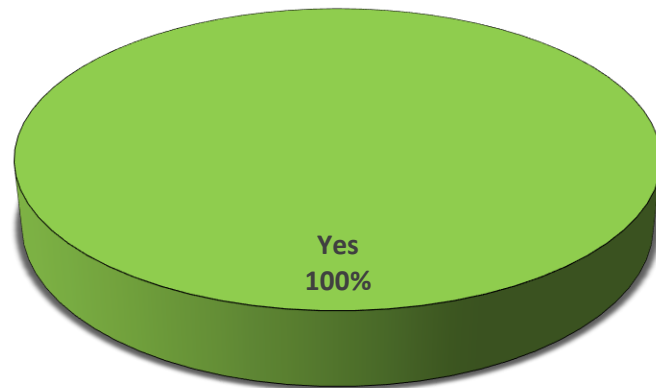


# **Housing Applicant Satisfaction Survey Analysis**

**December 2023 – January 2024**

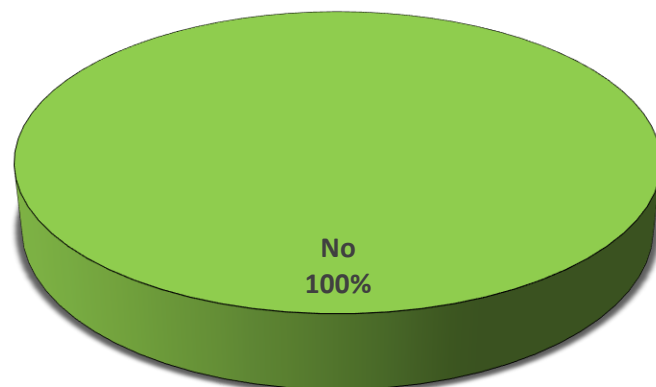
**Responses: 24**

**1. Did you find the layout of the application form clear and easy to complete?**



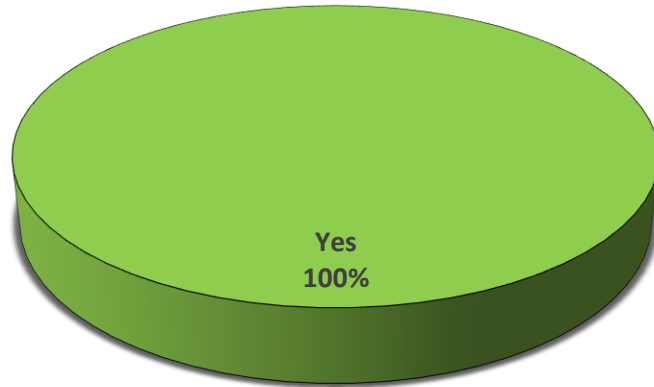
24 Respondents Answered "Yes"

**3. Was there anything you did not like about the application form?**



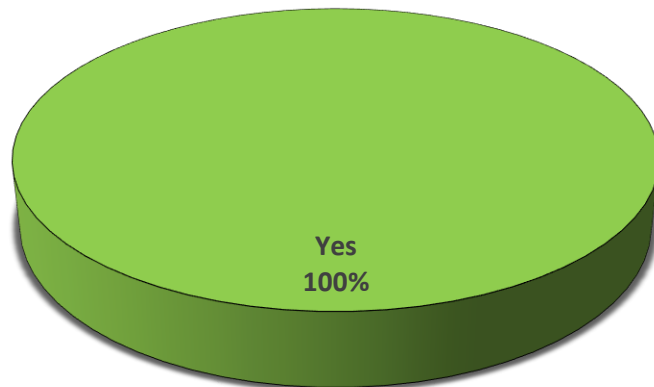
24 Respondents Answered "No"

**5. Did you find the questions easy to understand?**



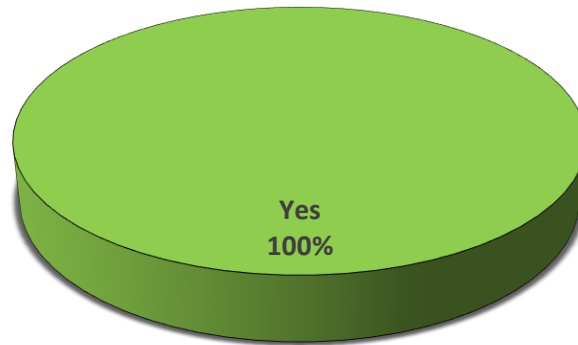
24 Respondents Answered "Yes"

**7. Did the application form allow you to tell us what's important to you?**



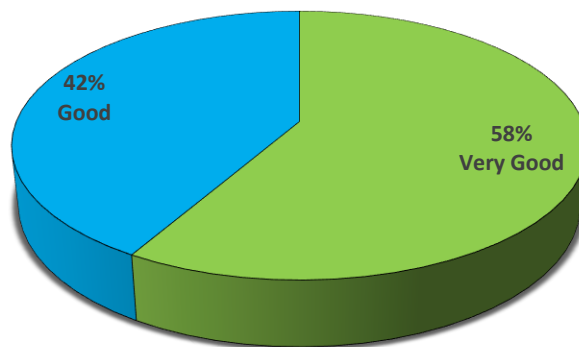
24 Respondents Answered "Yes"

**9. Did you receive sufficient information to enable you to make informed decisions about your housing options?**



24 Respondents Answered "Yes"

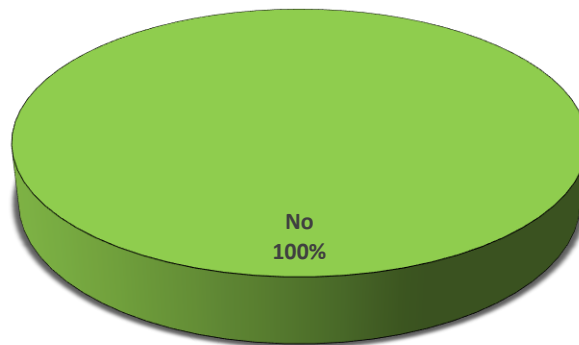
**11. Overall, how do you rate the advice, information and assistance from staff at Knowes?**



14 Respondents Answered "Very Good"

10 Respondents Answered "Good"

**13. Would you have liked information to be provided to you in another format (large print, other language etc.?)**



24 Respondents Answered "No"