

JOB ADVERTISEMENT Position: Administrative Assistant Salary EVH Grade 4 £24,764 - £28,004 Company Pension Scheme and Health Care Scheme Contract: Permanent 35 hours per week, office based, flexi-time

Knowes Housing Association Ltd (KHA) is a community based social landlord committed to its mission of providing good quality affordable housing and services which meet the needs and aspirations of the community we serve. The Association owns and manages 1055 properties and provides factoring services to 562 customers situated mainly in the Faifley area of Clydebank. We have 22 members of staff and an annual turnover of \pounds 5.2m.

Knowes is looking for an outstanding candidate to deliver effective administrative support to the Association's Corporate Services Team, assisting the Corporate Services/Compliance Officer, the CEO and the Management Committee in their main areas of work; specifically around office administration and customer support. The post holder will also play a role in the provision of administrative assistance to other departments within the organisation.

You will be customer focussed and have excellent spoken and written communication skills. Experience in the social housing sector is not an essential requirement of this post but ideally you should be able to demonstrate the ability to work in an office environment. You should have excellent IT skills and knowledge of using Microsoft Office for preparing letters, minutes of meetings and reports.

KHA is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.

If you are interested in this exciting opportunity, please visit our website: <u>https://www.knowes.org/job-vacancies/</u> for an application pack. The interview date is 14th August 2024. Completed applications must be returned to <u>asweeney@knowes.org</u> by <u>12 noon on 2nd August 2024.</u>

Should you wish an informal discussion regarding this post please contact <u>edavidson@knowes.org</u> to arrange a telephone appointment.

Knowes Housing Association Ltd, Registered Office: 10 Field Road, Faifley, Clydebank, G81 5BX; Registered with the FCA under the Co-operative and Community Benefit Societies Act 2014 (No. 2518R(S)) and with The Scottish Housing Regulator No. HEP300; Knowes Housing Association Ltd is a charitable organisation registered under Scottish Charity No: SC027466 and a registered property factor (Reg. No. *PF000201*