



Knowes Housing Association Ltd

Annual Assurance Statement for the Financial Year 2024-25

The Governing Body of Knowes Housing Association confirms that the Association has complied with the regulatory requirements set out in chapter 3 of the Regulatory Framework and the Regulatory Standards of Governance and Financial Management over the period of October 2024 through to October 2025.

In reviewing our compliance with Regulatory Standards of Governance, we highlighted a Code of Conduct breach in 2024 and following this we have engaged with independent consultants to review and improve our Governance Policies and Procedures. We are satisfied from the review that there are no material nor significant areas of non-compliance. There are however some areas for improvement highlighted within the review and we plan to implement the agreed improvements by March 2026.

In reviewing our compliance with the Regulatory Framework, we are assured that we have established appropriate systems for the collection of equalities data. We are assured that where relevant we are using this data to take account of equality and human rights issues in our decisions, policy-making and day-to-day service delivery.

We have reviewed our statutory obligations in terms of tenant and resident safety, and we are satisfied that we meet legislative requirements.

We are satisfied that we meet all of our duties in relation to tenant and resident safety. In particular, we have gained the necessary evidence-based assurance of our compliance in respect of duties relating to gas, electrical, fire, water and lift safety and our obligations relating to asbestos, damp and mould. We have sought specialist advice to monitor our compliance in these areas and to support our assurance.

The evidence which supports this Statement includes:

- Reports about performance in key areas including finance, service delivery, asset management, tenant and resident safety, development, and risk.
- Internal and External Audit reports.
- Advice from external and specialist advisers.
- Outcomes from specific consultation.
- Data analysis about our tenants and customers.
- Benchmarking with other Registered Social Landlords.
- Reports, advice and information from senior staff and external consultants.





As Chairperson, I was authorised by the Board at a meeting held on 7th October 2025 to sign and submit this Assurance Statement to the Scottish Housing Regulator.

We confirm that this Assurance Statement is being published on our website on the same date that it is submitted to the SHR.

Signed:



Date: 07-10-2025

Chairperson

