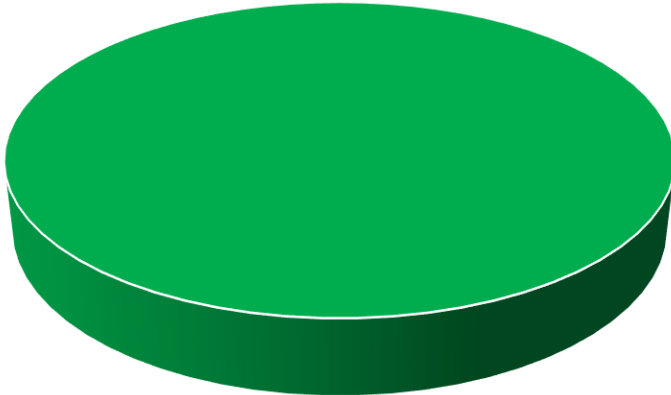




# **Housing Applicant Satisfaction Survey Analysis**

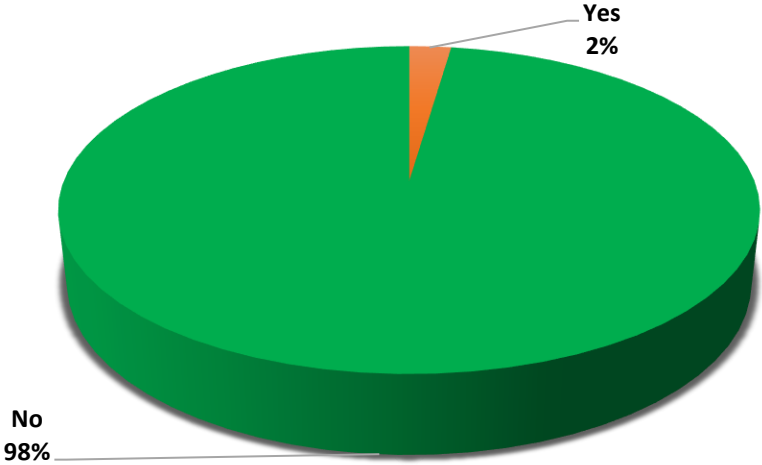
**April 2022 – March 2023**

**Did you find the layout of the application form clear and easy to complete?**



**100%**

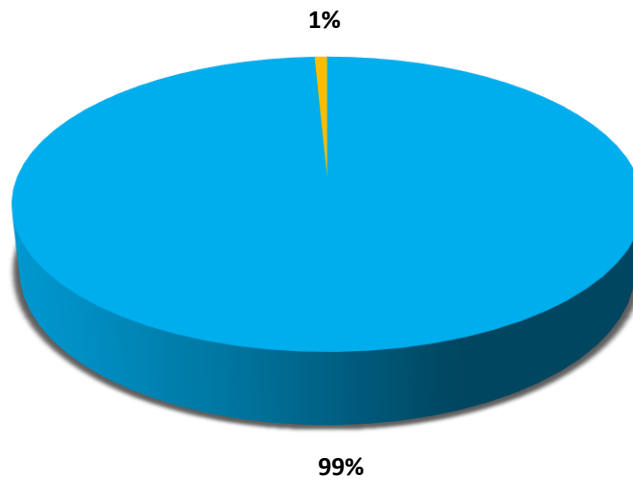
**Was there anything you did not like about the application form?**



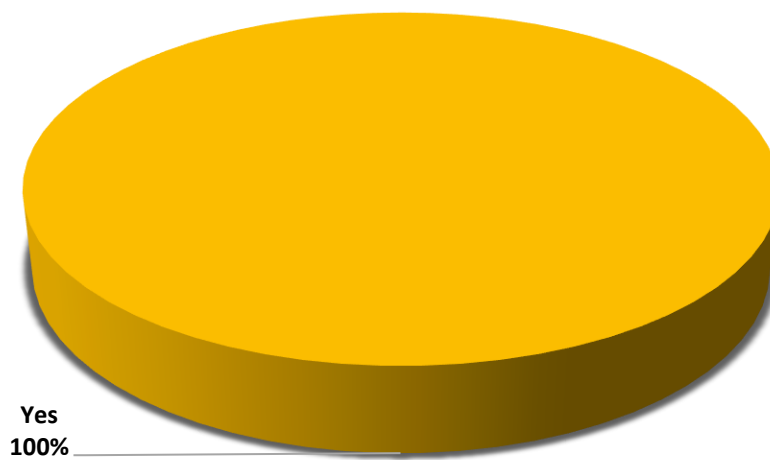
**No  
98%**

**Yes  
2%**

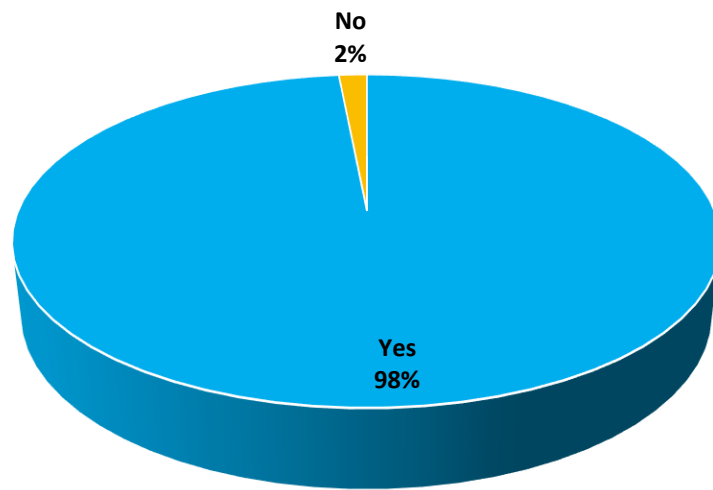
**Did you find the questions easy to understand?**



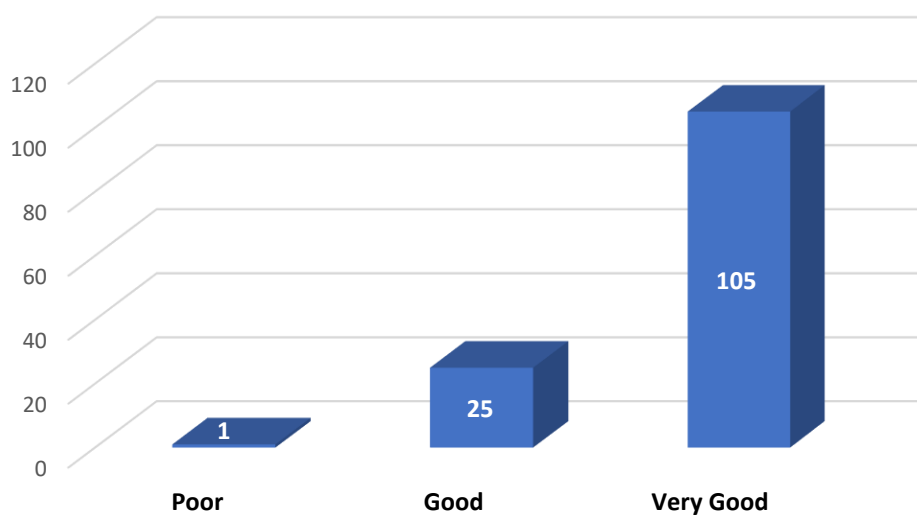
**Did the application form allow you to tell us what's important to you?**



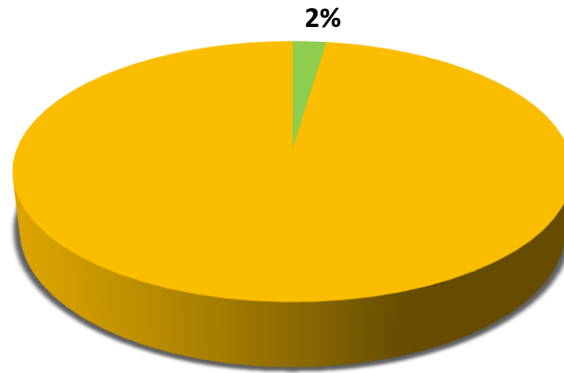
**Did you receive sufficient information to enable you to make informed decisions about your housing options?**



**Overall, how do you rate the advice, information and assistance from staff at Knowes?**



Would you have liked information to be provided to you in another format (large print, other language etc.?)



98%