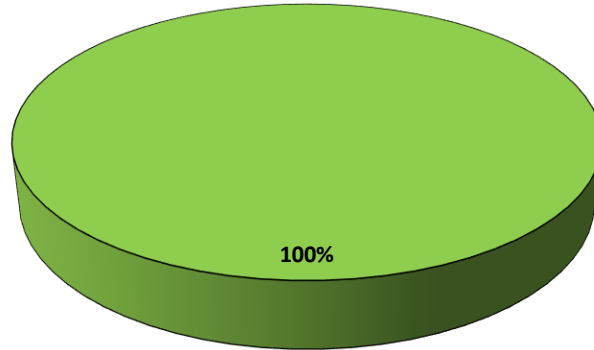


Housing Applicant Satisfaction Survey Analysis

April 2023 – August 2023

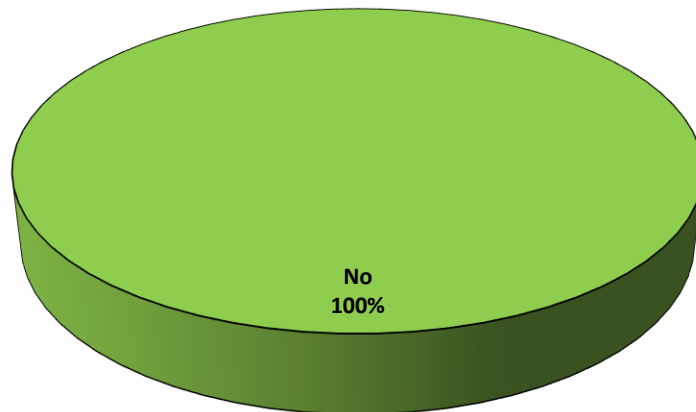
DID YOU FIND THE LAYOUT OF THE APPLICATION FORM CLEAR AND EASY TO COMPLETE?

■ Yes

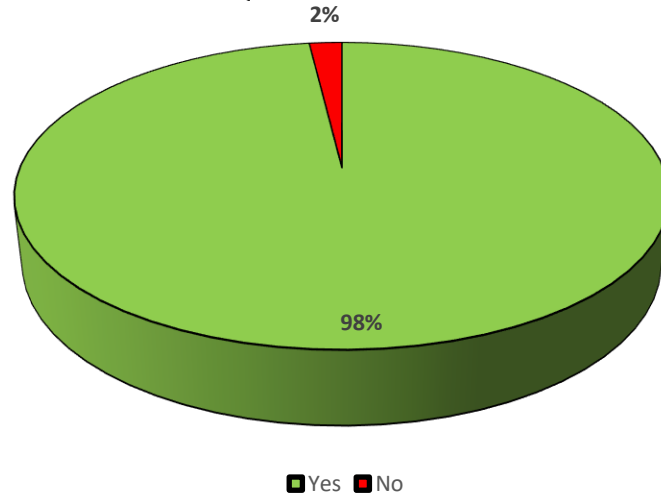


WAS THERE ANYTHING YOU DIDN'T LIKE ABOUT THE APPLICATION FORM?

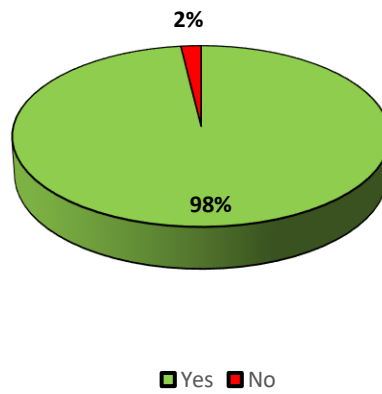
No
100%



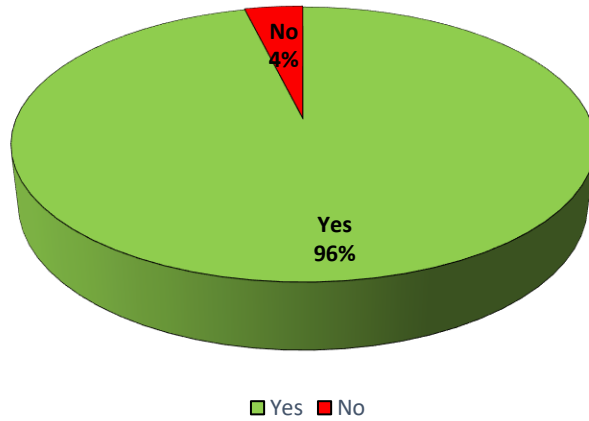
DID YOU FIND THE QUESTIONS EASY TO UNDERSTAND?



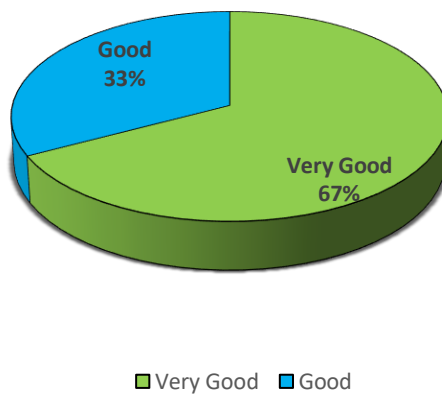
DID THE APPLICATION FORM ALLOW YOU TO TELL US WHAT'S IMPORTANT TO YOU?



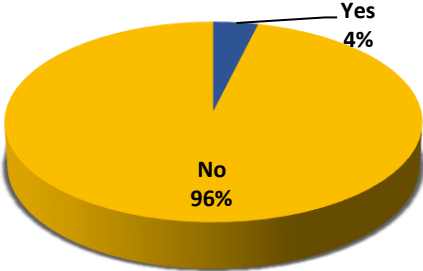
Did you receive sufficient information to enable you to make informed decisions about your housing options?



Overall, how do you rate the advice, information and assistance from staff at Knowes?



Would you have liked information to be provided to you in another format (large print, other language etc.?)



■ Yes ■ No