

Person Specification – Finance Assistant (Trainee)	Essential	Desirable
Skills & Abilities	 Excellent written communication skills Excellent verbal communication skills Confident in ability to have telephone conversations. Self-motivated Ability to work to deadlines Attention to detail Ability to organise and deal with multiple tasks Excellent IT and problem solving skills Ability to learn new tasks quickly Ability to work well within a team 	Able to demonstrate initiation and flexibility in managing workload
Experience	Experience of a workplace environment	 Experience working in an office environment Experience of using IT systems



Person Specification – Finance Assistant (Trainee)	Essential	Desirable
Knowledge	 Knowledge of Microsoft computer packages Literacy and numeracy knowledge 	 Understanding of social housing and context Knowledge of office administrative processes and procedures Knowledge of accounts/bookkeeping
Values/Attitudes	 Committed to the principles of customer care in a public or charity sector Committed to continuous improvement Customer focused Professional approach, displaying honesty and integrity Respect for customers and colleagues A can-do attitude 	Desire to learn and develop career in finance within Social Housing
Other requirements/ qualifications	 Four Scottish Grade Highers (or equivalent type qualifications) including Maths and English 	HND accounts