

Knowes Housing Association Ltd

Regulatory Status Compliant

The RSL meets regulatory requirements, including the Standards of Governance and Financial Management.

Why we are engaging with Knowes Housing Association Ltd (Knowes)

We are engaging with Knowes about tenant and resident safety.

Knowes does not fully comply with the electrical safety requirements of the Scottish Housing Quality Standard. Knowes is currently progressing inspections to provide Electrical Installation Condition Reports (EICRs) in all of its tenants' homes.

What Knowes must do

Knowes must:

- · comply with electrical safety requirements as soon as possible; and
- provide us with monthly updates on progress on achieving compliance with electrical safety requirements.

What we will do

We will:

- engage with Knowes to monitor its progress on achieving compliance with electrical safety requirements; and
- update our published engagement plan in the light of any material change to our planned engagement with Knowes.

Regulatory returns

Knowes must provide us with the following annual regulatory returns and alert us to notifiable events as appropriate:

- Annual Assurance Statement;
- audited financial statements and external auditor's management letter;
- loan portfolio return;
- five year financial projections; and
- Annual Return on the Charter.

It should also notify us of any material changes to its Annual Assurance Statement, and any tenant and resident safety matter which has been reported to or is being investigated by the Health and Safety Executive or reports from regulatory or statutory authorities or insurance providers, relating to safety concerns.

Engagement plan



Our lead officer for Knowes Housing Association Ltd is:

Name: Eleanor Sneddon, Regulation Manager

Address: Buchanan House, 58 Port Dundas Road, Glasgow G4 0HF

Telephone: 0141 242 5860

Email: <u>eleanor.sneddon@shr.gov.scot</u>