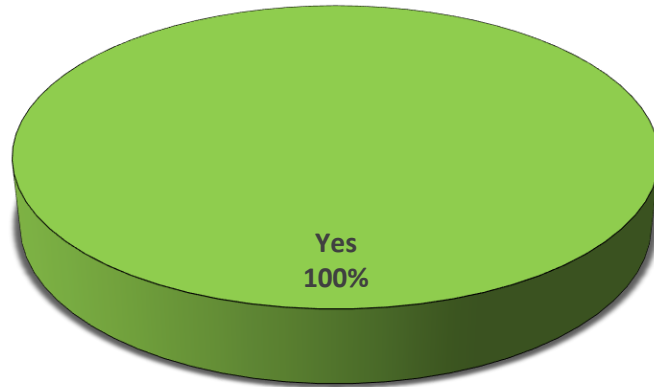




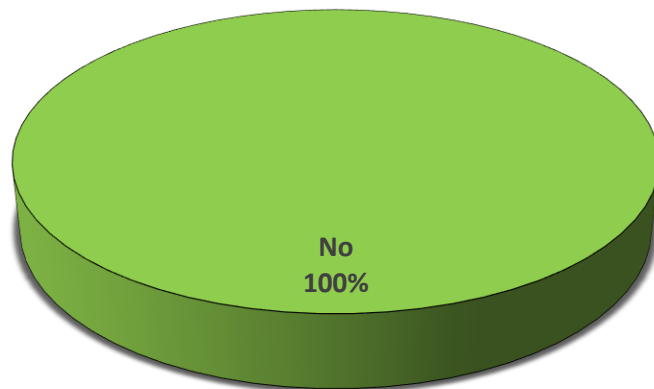
Housing Applicant Satisfaction Survey Analysis

September 2023 – November 2023

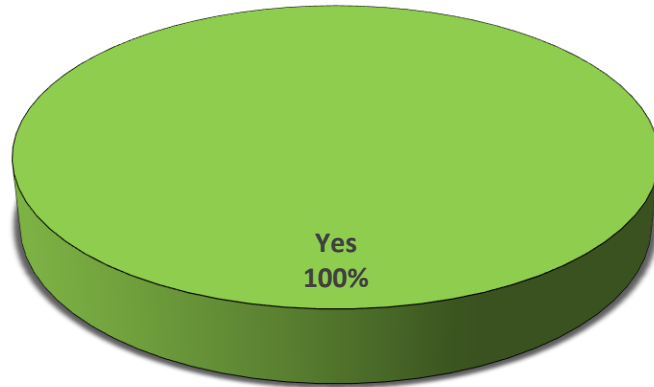
1. Did you find the layout of the application form clear and easy to complete?



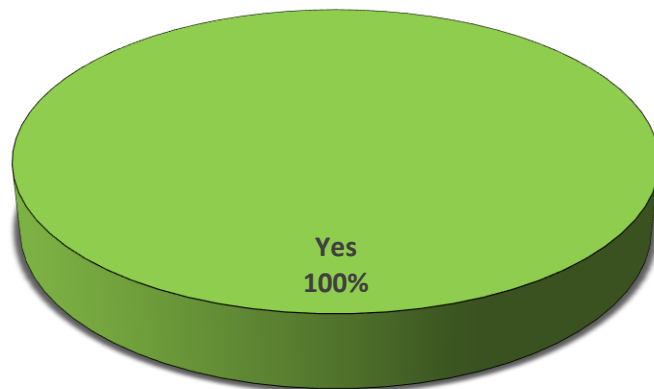
3. Was there anything you did not like about the application form?



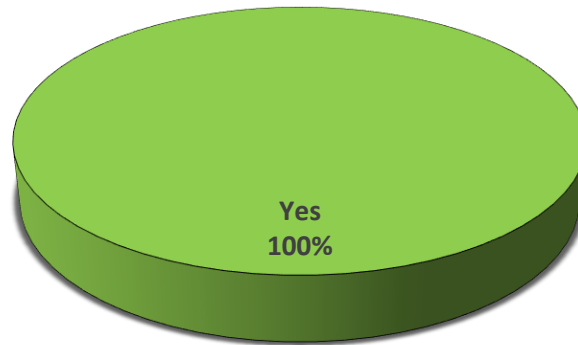
5. Did you find the questions easy to understand?



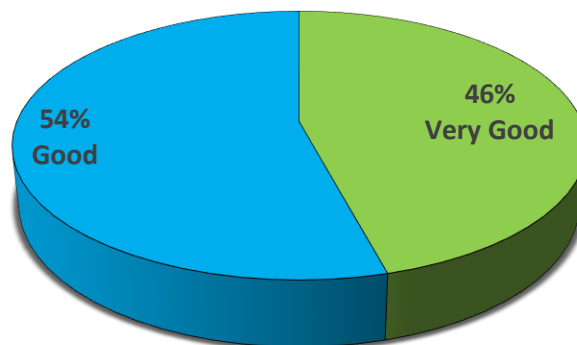
7. Did the application form allow you to tell us what's important to you?



9. Did you receive sufficient information to enable you to make informed decisions about your housing options?



11. Overall, how do you rate the advice, information and assistance from staff at Knowes?



13. Would you have liked information to be provided to you in another format (large print, other language etc.?)

