## Services provided by Knowes Housing Association

- Provision of properties for social rent In Faifley, Duntocher and Clydebank areas
- Repairs and maintenance service to properties
- Improvement of our properties and development of new build properties for social rent where land and grant funding available.
- Gas safety checks for all our rented properties through an approved contractor
- Housing management
- ♣ Management of the estate of Faifley where we own the land.
- Close cleaning and clearance of rubbish in back courts
- Factoring services to owner occupier properties
- Assistance with anti-social behaviour problems among our tenants
- Range of community projects in the Faifley estate
- Signposting to advice and support services run by West Dunbartonshire
  Council and voluntary agencies
- Participating in the Scottish Government mortgage to rent scheme
- Purchase of social properties for rent in the Faifley and Clydebank area
- Tenancy support services to new and existing tenants
- Other miscellaneous services relating to the provision of affordable rented housing