

Terms and conditions

[Knowes Housing Association Ltd website.](#)

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If you do not wish to be bound by these terms and conditions, you may not access or use the website.

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These terms and conditions form part of an agreement between you, the end-user, and us, and that agreement sets out the conditions under which you may access any information, products, services and advertisements (the "material") available through the website.

If these terms and conditions are not accepted in full, you do not have permission to access the website and the material, and therefore your access to the website should cease immediately. Use of the website constitutes your acceptance of these terms and conditions, and they apply from the time of your first use of the website.

There may be other terms and conditions within areas of the website, which relate to your use of such areas, and such other terms and conditions will, together with these terms and conditions, govern your use of the website. We reserve the right to change these terms and conditions and any other terms and conditions contained elsewhere on the website at any time. It shall be your responsibility to check regularly to ensure that you agree to any such amendments. If you do not agree to any changes that we have made, you should stop accessing the website immediately.

We reserve the right to alter or limit the categories of website information which you may access and view using the website. You agree that we may, in our discretion alter, modify, add to or delete any website information from time to time, without having to give you prior notice.

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The website and the material are provided to you on an "as is" and "as available" basis without any representation, endorsement or warranty of any kind, express or implied (by law or otherwise).

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- that any effects which may occur will be corrected
- that the website or the server that makes it available, are free from bugs, defects or viruses
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We recommend that you run your own virus check on any material you download by opening it and/or saving it to your disk or hard drive.

No part of the website may be used to construct a database of any kind, nor may the website or any part of it be stored in databases for access by you or any person, unless you or such other person, have obtained our prior written consent.

Use of the website

You undertake and warrant to us:

- not to use the material for any unlawful purpose
- not to make any use of the website so that the website is interrupted, damaged, rendered less efficient, or the functionality of the website is in any way impaired
- not to copy, reproduce, recompile, de-compile, disassemble, reverse engineer, distribute, publish, display, perform, modify, upload to create derivative works from, transmit or in any other way exploit any part of the website
- not to use the website for the transmission or posting of any computer viruses or any material which, in our sole opinion, is defamatory, indecent, offensive or of an obscene or menacing character, or in such a way as to cause annoyance, inconvenience or needless anxiety to any person
- not to use the website in a manner which, in our sole opinion, amounts to a violation or infringement of the rights of any person, firm or company (including but not limited to rights of copyright, confidentiality or privacy)
- not to use the website to transmit any material for the purposes of publicity, promotion and/or advertising on behalf of yourself or anyone else
- not to introduce any computer viruses, macro viruses, trojan horses, logic bombs, worms, harmful components, corrupted data or anything else designed to interfere with, interrupt or disrupt the normal operating procedures of a computer or to

surreptitiously intercept, access without authority or expropriate any system, data or personal information

- not to attack the website, for example, via a denial-of-service attack or a distributed denial-of-service attack
- should you have any right, claim or action against any other person arising out of the use of the website, you shall pursue such right, claim or action independently of, and without recourse to, us.

If you are provided with a user name and password or other appropriate security advice as part of our security procedures, you must treat such information as confidential and must not disclose it to any third party.

You agree to indemnify us for any loss, injury, damage costs or expenses arising directly or indirectly from any disclosure by you or unauthorised use of your user name and password or other appropriate security advice.

Right of automatic suspension

We shall have the right to immediately suspend your access to the website if you commit a breach of these terms and conditions, and the right to remove any material that we, at our sole discretion, consider to be defamatory, or otherwise in breach of any of the above warranties.

Indemnity

You will indemnify and defend us against all claims, liability, damages, costs and expenses, including legal fees, arising out of a breach of these terms and conditions or any use of the material or the website.

Links to other websites

Links are only permitted to the home page of the website.

You must not make the website or any part of it available as part of another website, whether by hyperlink framing on the internet or otherwise.

You must not make the website or any part of it appear on any other website as having a special relationship with that or any other website(s).

The website contains links (the "links") to websites operated by parties other than us ("third party websites"). Links to third party websites are for your convenience only. We do not control third party websites, and are not responsible for their content.

The inclusion of the links does not imply any endorsement or approval of the material on third party websites, or any association with their operators.

You are solely responsible for evaluating the integrity of the operators of any third party websites; the accuracy and completeness of any information contained on them, and the value and authenticity of any goods or services offered through them.

Exclusion of liability in relation to third party websites

We accept no liability with respect to any of the products, information, material or services offered or provided by any persons or other organisations listed on, or linked to, the website, nor do we endorse any of them or any of their products or services.

Should you decide to contract with any such person or organisation, the contract will be directly between you and that other party. We will have no contractual involvement, and will not be liable to you in contract or otherwise for any losses or damages that you suffer in relation to and as a result of products, information, materials or services provided to you by any of these organisations.

Severability

If any of these terms and conditions should be determined to be illegal, invalid or otherwise unenforceable by reason of law then, to the extent and within the jurisdiction in which that term or condition is found to be illegal, invalid or unenforceable, it shall be severed and deleted and the remainder of the terms and conditions shall survive, remain in full force and effect, and shall continue to be binding and enforceable.